

# quick tips

1. First time callers wanting access to personal accounts will be prompted for the last 4 digits of the primary account holder's social security number. They will then be prompted to change this to a unique pass code.
2. Have your primary account number available when you call.
3. When you go into an account or product information area, the system will automatically begin giving you all of your balances on each of the accounts that you might have.
4. Each area you enter gives you the opportunity to opt-out and reach an account executive during regular business hours. If it is after hours, leave us a message and we will get back to you the following business day.
5. Don't forget our CU-Online Home Banking option. CU-Online gives you 24/7 internet access to your accounts. Check us out at [www.uiccu.org](http://www.uiccu.org).

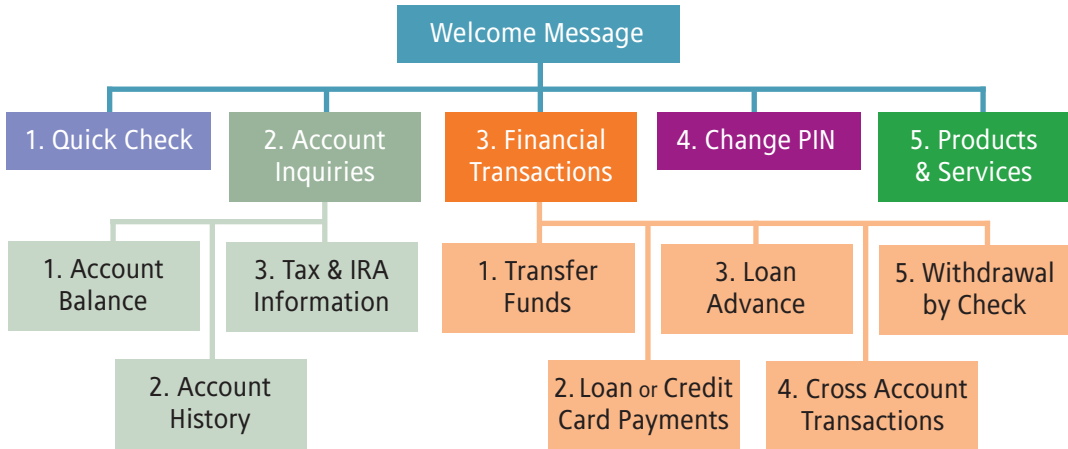
# touchtone teller



UNIVERSITY OF IOWA  
COMMUNITY  
CREDIT UNION

800-822-8056

# touchtone teller menu



(319) 339-1040 or (800) 822-8056

\* Press 0 to access in-call Help menu

\* Press 00 to talk to a live person